

Dime Bank Chooses COCC's Cooperative Service Model and Customer Commitment

Southington, CT – Dime Bank, based in Norwich, CT, has selected COCC for its core processing technology because of COCC's cooperative approach and proven status as a service provider of excellence. This new and innovative technology platform will allow Dime to provide their customers with a more efficient and smarter way to do their banking.

Founded in 1869, Dime Bank currently operates 12 branches in southeastern Connecticut and Westerly, Rhode Island. Like COCC, Dime Bank has been owned by its customers since the beginning. This matching service approach resonated so strongly with Dime that they decided to select COCC as their service provider for core processing. "The technology offered by COCC was superior to our previous system, and COCC's service approach mirrors how we serve our customers," said Nicholas Caplanson, President & CEO. "We felt that COCC was ultimately the best fit for us, our culture and our community."

Over the decades, Dime has evolved from a small bank in Norwich to a full-service financial institution with over \$800 million in assets. Dime offers consumer and commercial banking, home mortgages, trust services and, through Dime Investment Services, a subsidiary of Dime Bank, insurance and investment services. The bank also operates the Dime Foundation, which enables the bank to support and give back to the communities it serves by providing funding for charitable, cultural, literary, scientific and educational non-profit organizations.

"COCC would not be the company it is today without our community-oriented banks and credit unions that comprise our client base and ownership," said Richard A. Leone, CEO of COCC. "Dime Bank's commitment to their community and their customers connects so well with our own commitment to providing the best in customer service and products and to working with our clients collaboratively each and every day."

About Dime Bank

Established in 1869, Dime Bank is a mutual bank with over \$800 million in assets and 12 convenient branch locations throughout southeastern and shoreline Connecticut and Westerly, Rhode Island. As a full-service financial institution, Dime offers consumer and commercial banking, home mortgages, trust services, and through Dime Investment Services, a subsidiary of Dime Bank, insurance and investment services – all delivered with a personal touch. For more information about Dime Bank, visit dime-bank.com.

About COCC

COCC is an award-winning client-owned financial technology company servicing

financial institutions throughout the Northeastern United States. Launched in 1967, COCC was founded by its clients. This unique cooperative structure has set COCC apart from the competition and is one of the driving forces behind their success. COCC is the fastest growing financial data processing company in the United States and recognized as a leader in delivering innovation and the quality service financial institutions demand and deserve.